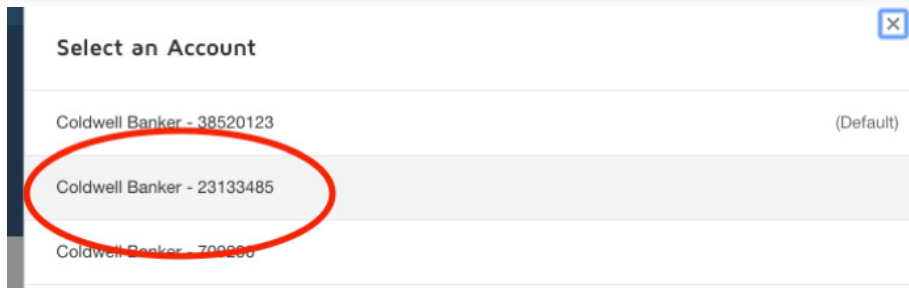
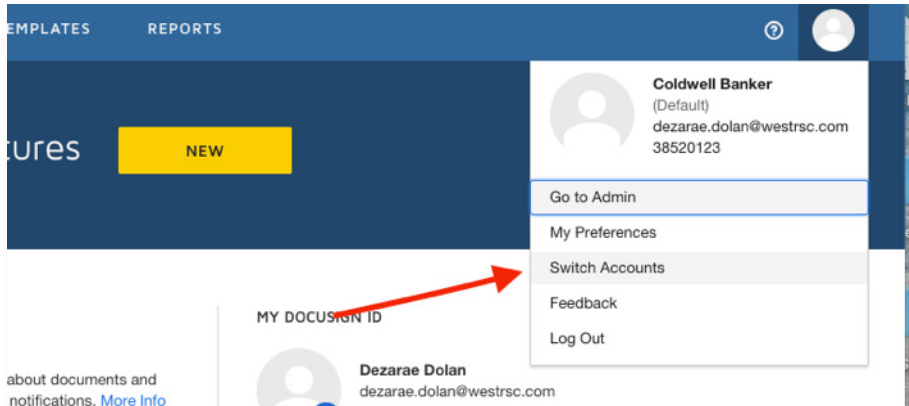
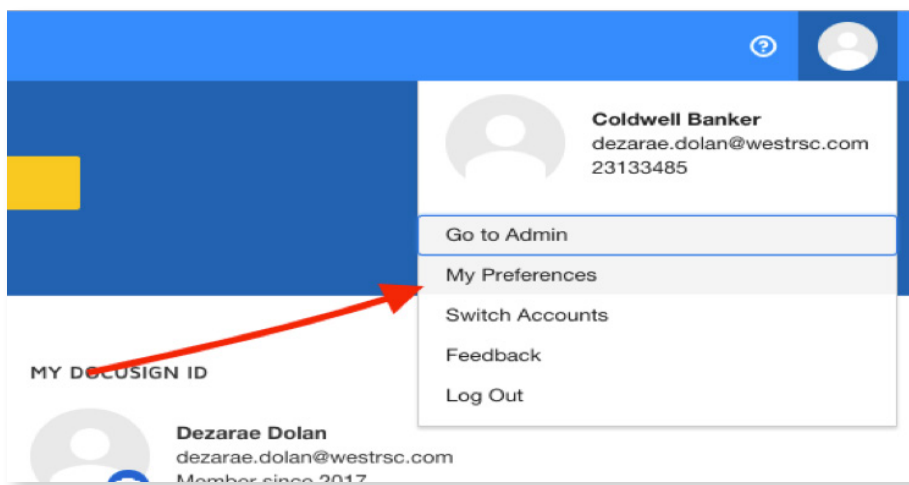


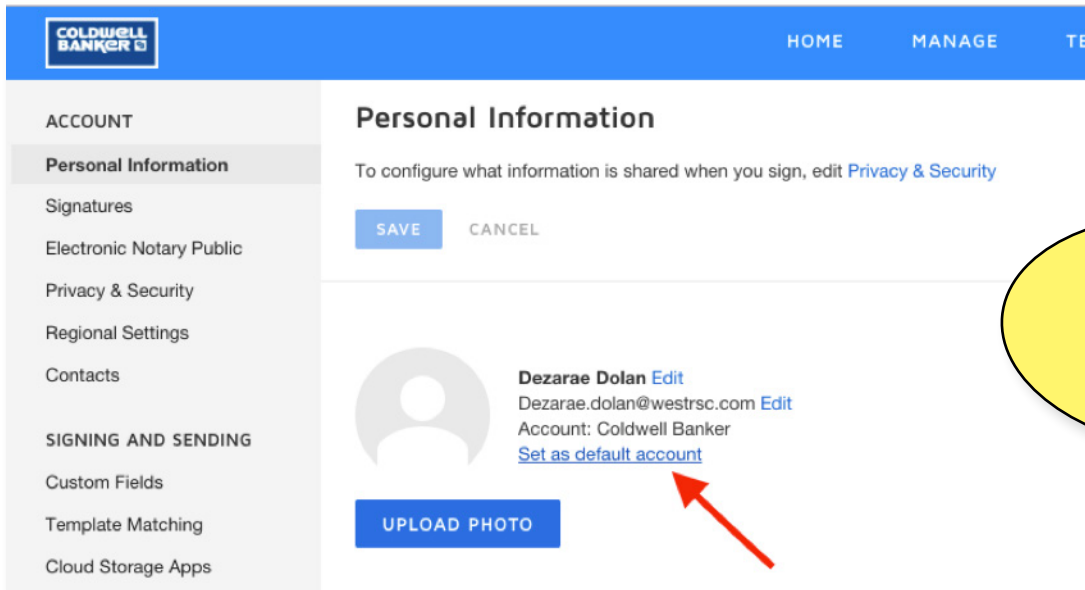
My account shows I have no envelopes left to send. What do I do?

Make sure you are logged in to account #23133485. In the upper right-hand corner, click on the profile icon. If 23133485 does not show below your email address, select “switch accounts” and then click on 23133485.



In “My Preferences,” make 23133485 your default account.





For additional support, contact DocuSign at 888.600.4146

If you do not see the “switch account” option, contact **DocuSign Support at 888.600.4146** and let them know you are now on Coldwell Banker account #23133485.

** Please note: if you signed up for your account prior to 2018, you may have a different corporate account number. Email docusign@nrtllc.com to find out which account you are on.

I forgot my password. How do I retrieve it?

Email docusign@nrtllc.com for a password reset.

How do I access DocuSign?

Visit <https://www.docusign.net/>

How do I get a refund for my individual paid account?

Contact DocuSign Support at **888.600.4146** to request a refund.

How can I change the email address associated with my account?

For instruction, visit <https://support.docusign.com/en/guides/ndse-user-guide-change-your-email-address>.

How do I link my DocuSign account to my Zipform Account?

For instruction, visit <https://support.docusign.com/guides/ndse-user-guide-use-zipforms-in-docusign>.

How can I correct an envelope I sent?

For instruction, visit <https://support.docusign.com/en/guides/ndse-user-guide-correct-documents>.

How can I share envelopes with another user?

Both users need to be on the same corporate account. To request sharing, email docusign@nrtllc.com.